



ASHTON HAYES AND HORTON CUM PEEL PARISH COUNCIL

Resident's Survey 2026



This survey is part of the consultation process to help the parish council create our medium- and long-term plans for our parish. The information you provide will be used to inform an action plan that will be used by the parish council to further inform their decision-making processes.

There are two ways in which you can complete this survey:

- 1) Fill in this paper copy and place it in the box in the community shop.
- 2) Fill in the online survey at <https://tinyurl.com/ResidentsSurvey2026>

It is important that we get as many replies as possible to this consultation so that the results are truly representative of the whole parish population. Each person 18 years or over in your household, where appropriate, should complete their own copy.

We have delivered one copy to your address. Further copies, if you need them, can be accessed from <https://ashtonhayesparishcouncil.gov.uk/residents-surveys/>

If you do not have access to the Internet please telephone Trudy on 07784 486 767 and she will arrange for the copies to be delivered to you.

The deadline for returning completed surveys is **Sunday 24th May 2026**

All fully completed surveys returned by the deadline will be entered into a prize draw (unless you indicate that you do not wish to be entered into the draw). The winner will receive a £50 voucher for either the Community Shop or the Golden Lion. The winner will be able to choose which they prefer. See the last page for further details.

Parish Council Communications

How often do you use each of the following Parish Council Communication Channels?

	Daily	Weekly	Every couple of weeks	Monthly	Less than once a month	Never
Parish Council Website						
NextDoor App						
Parish Council Facebook Page						
Parish Calendar						
Parish Council Noticeboards						

Around Ashton Newsletter

	Always	Sometimes	Rarely	Never
How often do you read the Around Ashton Newsletter?				

	Paper	Electronically
How do you receive Around Ashton?		

	Yes	No
If you currently receive Around Ashton on paper would you be willing to switch to electronic receipt?		

	Your Name	Your Address	Your Email Address
If yes, please provide the following information so that we can update our records:			

Services provided by the Parish Council

How much do you understand about the following parish council services:

	Excellent Understanding	Good Understanding	Poor Understanding	Very Poor Understanding
Awareness of what the Parish Council does				
Role in reviewing planning applications				
Support of local organisations				
Escalating issues to CWaC				

The precept is currently £41.21 for a band D property and is the only income that the parish council receives. It is used to provide all of our services.

	Too low increasing it would allow us to provide more services	About right the level of services we provide would remain as now	Too high decreasing it would result in fewer services being provided
Do you feel the level of the precept is:			

Recreational and Meeting Facilities

What recreation and meeting facilities do you use, even if only occasionally (Tick all that apply)?

	Tick		Tick
AHSRA Children's Playground		St Johns Church	
AHSRA Playing Field		The Pavilion	
AHSRA Adult Gym		Countryside footpaths	
Golden Lion		Andrew's Wood	
Village Hall		Allotments	
Other			

What activities do you take part in outside the parish that you feel could be provided within the parish?

Planning and Neighbourhood Plan Matters

This section relates to the potential building of new houses and we are seeking your thoughts on what you may consider to be acceptable within the parish.

	Individual plots	Infill only	One or two small developments (fewer than 10 houses)	One or two medium size developments (e.g. 10 – 25 houses)	Developments focusing on the needs of elderly people
What size and type of development(s) do you think is/are suitable for future housing in Ashton Hayes? (Select all that apply)					

	Yes	No	Don't Know
Do you consider there is a need for additional affordable housing in Ashton?			
Do you, or anyone living with you, anticipate a requirement for affordable accommodation in the parish now or within the next 5 years?			
Should ALL future developments of more than 2 properties contain at least 20% affordable homes?			
Should affordable housing be just for local residents of the parish or their direct family?			

How important are the following features of our Parish to you?

	Extremely important	Very important	Slightly important	Not at all important	No Opinion
The built character					
Conservation areas					
Preserving the green belt					
Maintaining the views we enjoy across the countryside					
Maintaining the current look and feel of our area					

The Environment

How important are the following features of our Parish to you?

	Extremely Important	Very Important	Slightly Important	Not at all important	No Opinion
Public and Permissive footpaths					
Seats in public places					
Wildflower areas					
Open Green Spaces					
Hedgerows					
Stiles and gates					
Woodland Areas					
Bridleways					
Local wildlife and habitats					

Transport Services and Options

How often do you use each of the following methods of transport?

	Daily	Weekly	Every couple of weeks	Monthly	Less than once a month	Never
Own car/motorbike						
Car with neighbour, friend or relative						
Train from Mouldsworth Station						
82 bus from the A54 bus stop						
iTravel service						
Taxi						
Pedal/electric bike						
Other method						

If you have indicated that you use another method please state what it is.

What are the barriers to your ability to reach destinations that you want to travel to using public transport (tick all that apply)?	Absence of service to take me there	Frequency of service	Cost of service				
	Chester	Frodsham	Kelsall	Northwich	Tarporley	Tarvin	Winsford
If regular public transport was available within the village where would you want it to take you most frequently (tick one box only)?							

Resilience Planning & Flood Mitigation Measures

Please note that any answers you provide will be treated in the strictest confidence and not shared with anyone outside the parish council.

	Yes	No	Don't Know
Do you consider your property to be at risk from flooding?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

If you answered yes, please tell us which road you live on

Which measures have you taken to protect your property from flooding?

	Tick
Airbrick covers	<input type="checkbox"/>
Flood Doors to British Standard 85118	<input type="checkbox"/>
Raising ground level on your property	<input type="checkbox"/>
Purchasing sandbags or other portable defences	<input type="checkbox"/>
Building walls/erecting permanent barriers to keep water out of your property	<input type="checkbox"/>
Other	<input type="checkbox"/>

What measures would you like to see the Parish Council/Community take to protect properties at risk of flooding? (bearing in mind the limitations and equipment the Parish Council/Community has at its disposal)

What measures would you like to see the Local Lead Flood Authority and Environmental Agency take in protecting properties from risk of flooding, other than enlarging the culvert?

	Yes	No	I would need more information
If the Parish Council were to organise a flood watch group where residents can help and support each other during times of flooding would you be willing to take an active part in the group?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

If you have ticked Yes or that you need more information, please ensure you provide your name and contact details.

Full Name	<input type="text"/>
Mobile Number	<input type="text"/>
Email Address	<input type="text"/>

Parking, Speeding and Road Safety

Do any of the following problems relating to parking affect you?

	Tick	Locations of Concern
Parking on pavements causing an obstruction		
Parking on the brow of hills		
Parking very close to junctions		
Parking that causes the road to be obstructed		

	Yes	No	Don't Know
Do you think that excessive speeding on the roads in the village is a serious problem?			

Please tick the roads or areas of the parish where you are particularly concerned about excessive road vehicle speed:

	Tick		Tick		Tick
Ashton Lane		Kelsall Road		Old Hall Court	
Estone Place		Vicars Close		Church Road	
Peel Hall Lane		Duck Lane		Church Court	
Whitegate Lane		Pentre Lane		Grange Road	
West End		Foxhunter Close		Delamere Road	
Booth Avenue		Shay Lane		Longley Lane	
Peel Crescent		Dunns Lane		Hollands Lane	
Brookside		Willow Hayes		Brines Brow Lane	
Gongar Lane/The Meadows		Pentre Close		Horton Lane	

	Yes without any concerns	Yes but I have safety concerns	No
Do you feel safe crossing roads within the village?			

	Yes	No	Don't Know
Do you feel that Ashton Lane End/A54 is a safe junction?			

	Yes without any concerns	Yes but I have safety concerns	No because I feel unsafe doing so	No I don't need to cross the A54 on foot
Do you cross the A54 to get to the bus stop or other locations?				

Services provided by Cheshire West and Chester Council

Please rate your satisfaction with the following services:

	Excellent	Good	Satisfactory	Poor	Very Poor
Street Cleaning					
Road verge cleaning					
Refuse collections					
Household waste centres					
Fly-tipping clearance					
Provision of litter/ dog waste bins					
Pothole repairs					
Gully Cleaning / unblocking					
Hedge Trimming of CWaC Hedges					
Road markings					
Visibility of road signs					
Clarity of road signs					
Weed and vegetation removal on pavements and roads					
Response of CWaC Streetscene to complaints					
Response of CWaC Highways to complaints					
CWaC Report IT App					

If the Parish Council had money available to put towards improving services in the parish what would be your **number one priority from the above list?**

About you and your household

The information below will only be used to help us analyse the data by groupings. It will not and cannot be used to identify individuals.

Which age range are you in?

18 - 24		35 - 44		55 - 64		75+	
25 - 34		45 - 54		65 - 74			

How many people in total, including yourself, live in your household?

How many children under 18 live in your household?

Any other comments?

Prize Draw Information

If you would like to be entered into the Prize Draw please provide the following information so that we can contact you in the event of you being a winner:

Your Full Name

Your Telephone Number

Thank you for taking the time to complete this consultation document. Now please return it to us as explained on the front cover.

Prize Draw Rules

- Entry to the Prize Draw is free and is open to all current residents of Ashton Hayes and Horton cum Peel who return a fully completed official resident's survey document, excluding anyone directly connected with the administration of the survey. No purchase is necessary.
- The closing date for the Prize Draw is Sunday 24th May 2026. Responsibility will not be taken for entries lost or delayed.
- All entrants must be 18 years of age or over.
- Parish Councillors or their family members, or anyone else connected with the set up/administration of the resident's survey, are not eligible to enter.
- Only one entry per person will be allowed irrespective of how many entries are returned.
- There is one prize of £50 which will be paid in Vouchers only. There is no cash alternative.
- The winner will be able to select the type of voucher they want to receive from the Community Shop or the Golden Lion.
- The winning entry will be randomly selected in the presence of an independent observer at the Parish Council meeting on 8th June 2026 and the winner will be notified. The winner's name will be displayed on the Parish Notice board, outside the Community Shop, after 8th June 2026.
- The instructions on how to complete and return the resident's survey document form part of the Prize Draw rules.
- No correspondence will be entered into. In all aspects relating to the administration of the Prize Draw, the Parish Council's decision is final.

We value your privacy. By completing and returning this survey, you consent to Ashton Hayes and Horton cum Peel Parish Council collecting and processing your responses for the purpose of improving the services we provide to you. Your data will be stored securely and will not be shared with third parties for marketing purposes. You can withdraw your consent or request data deletion at any time by contacting clerk@ashtonhayesparishcouncil.gov.uk

For more information, please see our privacy policy which can be found at <https://ashtonhayesparishcouncil.gov.uk/privacy-policy/>.